

Terms and conditions for the hire of Frome Town Hall

Please note that the First Aid Box is located at reception.

1. The Safer School Streets timed vehicle restrictions are in place on Park Road between the hours of 8:25 – 8:55 and 3:00 – 3:30 during school term times. Residents, blue badge holders, buses and emergency services are exempt from restrictions, all other vehicles must find alternative parking. During this time, Frome Town Hall's car park will not be accessible.
2. Parking near the hall is limited and the Hirers are asked to ensure that attendees at their event do not block access to neighbouring properties. There is no public parking at the Town Hall for events other than by prior arrangement, but the carpark can be used as a suitable drop off point. Several Pay & Display car parks are within walking distance or alternatively taxis are available from outside Cork Street carpark. Bike racks are also available at the Town Hall.
3. Bookings are made on a sessional, daily and hourly basis. All prices and session details can be found on frometowncouncil.gov.uk
4. Application to hire the facility must be made by emailing info@frometowncouncil.gov.uk The booking is not confirmed until a signed copy of the terms and conditions has been received by Frome Town Council. The Hirer will need to confirm any provisional bookings within two weeks of making the provisional booking.
5. Where an organisation is mentioned the Hirer's and or the organisation shall be jointly or severally liable thereon with the person who signs the form.
6. A Hirer cannot sub-hire the Hall to another person/organisation.
7. The Hirer must be an adult (18 years and over) and must be on the premises for the duration of the event or must nominate a person to be responsible for the event.
8. Cancellations must be made in writing, a minimum of two weeks before the event. Bookings cancelled without sufficient notice will be charged at the full hire cost of the room.
9. Frome Town Council has full discretion on the acceptance of any booking and reserves the right to cancel a booking at any time.
10. In the event of any part of the Town Hall being rendered unfit for the use for which it was hired, the Council shall not be liable to the Hirer for any resulting loss or damage whatsoever.
11. It is the Hirer's responsibility to ensure that the Terms & Conditions of hire are observed. Where a booking is initially for a single event, subsequent events booked by the Hirer will be subject to the same Terms & Conditions as the initial booking.
12. Frome Town Council have Public Liability cover for individuals and/or groups hiring the Hall for private functions who have no public liability cover of their own – please note that businesses regardless if they are a group or individual require their own Public Liability as Frome Town Council's Public Liability does not cover other Businesses. The cover is only provided for non-commercial activities, which are for the benefit of the local community. Any business hirer should arrange their own insurance.

13. Frome Town Council is not responsible for any loss or damage to Hirer's personal or other property brought to the Hall during the hire period.

14. The cost of any damage to the premises, its furniture, Audio Visual or equipment as a result of the hire will be the responsibility of the Hirer, to be invoiced by Frome Town Council and paid within 30 days. A refundable cash deposit of £100.00 may be required at the time of booking.

15. Nothing is to be fixed by any means to the walls, floors, windows, doors, furniture, curtains or any other fixtures or fittings.

16. No banner or promotional material may be displayed outside the building unless by prior arrangement. Posters must not be affixed to the windows nor to external walls at any time.

17. Nothing is to be removed from the walls, floors, windows, doors, furniture, curtains or any other fixtures or fittings.

18. No furniture or equipment (electrical or otherwise) is to be brought onto the premises without prior approval. Any electrical equipment brought onto the premises must be covered by a current Portable Appliance Test (PAT) certificate.

19. The Hirer indemnifies the Frome Town Council in respect of accident, loss, damage, cost or charges & claims arising from non-observance of or non-compliance with these conditions during the use of the premises.

20. The maximum number of people allowed at any event in the Hall (including performers and/or helpers) must not exceed 100 for the Town Hall's Council Chamber.

21. Fire Regulations must be observed, please refer to the Fire Action Plan and associated documents provided for the event. Hirers must be aware of the needs and be responsible for the safety of persons assisting with or attending the event. The Fire Action Plan can be found on the walls in various locations around the Town Hall, please speak to the reception team for more information about where you can find these. Evacuation procedures will need to be read out at the start of the meeting/hire. The Hirer must sign in the visitor book on reception and the Hirer is responsible to keep a register of attendees in the event of an evacuation.

22. The Hirer shall ensure that persons assisting with or attending the event act with consideration towards other users of the premises, especially with regard to use of the hallways and stairs. Hirers should be aware that the tables and floor space in the ground floor entrance hall must not be used as additional space in connection with their booking of the Council Chamber or meeting rooms. The entrance hall must be kept clear at all times.

23. Should the booking be a 'closed' meeting/event where a Town Council Steward is not required, a door fob to the Town Hall will be issued and full training will be given to secure the building at the end of the evening. The Hirer will need to have a building induction by prior arrangement and will need to be present throughout the event. If a fob is lost, there will be a replacement charge of £20. The fob may not be passed on to a third party.

24. If you have booked a Support Steward to be on the front desk for your meeting and they have to leave the desk for any reason, the front door will be closed. The phone in the Council Chamber will only ring when there is an emergency. Please nominate an attendee at your meeting to answer the phone as this will be the Support Steward downstairs needing assistance.

25. The Support Steward is not AV support, if you require AV support, please ensure you mention this at the time of booking the Hall. There will be an additional charge for this service.

26. Young people under 16 must be supervised by a responsible adult - the ratio of responsible adults to young people to be agreed before the event takes place. A responsible adult is defined as a person who is over 21 years of age and who is either

a) the younger person's parent, step-parent, guardian, grandparent or

b) a person who is acting in place of a parent and who could reasonably be expected to exercise responsible supervision of the younger person.

27. The Premises License (Licensing Act 2003) makes provision about the regulation of the sale and supply of alcohol, the provision of entertainment and the provision of late night refreshment. A paid bar can be provided by the Town Hall and will be card payment only by prior arrangement. Alternatively, corkage will be charged.

28. The Hirer is responsible for Security staff at the event. Frome Town Council reserves the right to engage qualified door supervisors, the cost of which would be payable by the Hirer.

29. Frome Town Council reserves the right to refuse admission to or remove from the Town Hall any person.

30. All Hirers are expected to make sure that the building is empty at the end of their booking. Prior to leaving they must ensure that all windows and doors are shut/locked and the alarm set, if no Steward duties have been agreed.

31. The premises must be vacated promptly at the end of the hire session and left in a clean and tidy condition. Hirers must ensure that attendees leaving the Hall at the end of any session have been informed that they are departing into a residential area and should keep any noise to an absolute minimum whilst outside the Hall and surrounding area.

32. Smoking is not allowed anywhere in the Town Hall. Any person who breaches these provisions and/or regulations will be asked to leave the premises and could be subject to prosecution. During open hours the smoking area is at the back of the carpark, outside of opening hours the smoking area is at the bottom of the fire escape at the back of the Town Hall.

33. FTC is committed to safeguarding all Town Hall users, and to implementing robust safeguarding practices. FTC will refer to their Safeguarding Policy and procedures where appropriate.

<https://www.frometowncouncil.gov.uk/council/frome-town-council/publications-strategic-documents/>

34. You can find our Privacy Policy

<https://www.frometowncouncil.gov.uk/privacy-policy>

Once these Terms and Conditions have been read and signed, they will also cover any future bookings until such a time as these are updated. By signing these Terms and Conditions you agree to nominate an attendee at your meeting to answer the phone located in the Council Chamber should it ring. The Support Steward will only call the phone if there is an emergency.

Please confirm the attached dates/details are correct.

Signature

Signing this document means that you accept our terms & conditions

Signature

Print

Date

Emergency contacts:

Sean Powell 07739 363271
Paul Wynne 07860 414552

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